

Phil Bedford

CEng, MIET, FCQI

“Change Management”

SOLUTIONS TO BUSINESS PROBLEMS

Do you need:

- To achieve **AN IMPROVEMENT IN BUSINESS PERFORMANCE?**
- To focus **ADDITIONAL MANAGEMENT EFFORT** on specific business problems?

We can help you achieve all the above and more!

Bringing in additional (short term) management resource to address specific business issues is not new. The concept has been around for many years and is usually implemented by bringing in a Consultant (or team of Consultants), and there is no doubt that this strategy can lead to a better quality solution by viewing the problem through a fresh pair of eyes. In addition, this extra resource has the time to focus on the problem, while the existing management team concentrates on running the business.

However, the disadvantage of this approach is that (typically) a Consultant will produce a glossy report, collect the fee, and leave the implementation to somebody else! This service differs in that we are able to deliver the complete solution:

“From concept through to implementation”

Typical examples of similar work undertaken to date include:

- Developing and implementing new business processes to improve the level of Customer Service offered.
- Improving business performance using **Lean Manufacturing, Process Re-engineering** and **Quality Improvement** techniques.

The amount of work undertaken will vary dependant on the requirements of each assignment, but in each case implementation is achieved by working **with, and alongside, the existing management team.**

We operate through a Limited Company with all work covered by Professional Indemnity Insurance.

Want to know more?

We aim to offer the best possible service. For a FREE initial consultation to determine the scope and cost of the work required, please contact Phil Bedford:

Mobile: 07709 856965

email: phil@philbedford.co.uk

Website: www.philbedford.co.uk

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<http://www.philbedford.co.uk>